

Implementation of consultation services for technical intern trainee

1. Handling consultations of technical intern trainee

Technical Intern Trainee can consult the Organization for Technical Intern Training on various matters. Regarding the principal language, decide on the day of the week then call or e-mail and consult in your native language. Also, even local offices prepare an interpreter during the time of consultation.

2. Concerning declaration in Article 49 Item 1 of Technical Intern Training Act

The Technical Intern Training Act Article 49 Item 1 states that when a technical intern trainee experience unlawful act from the supervising organization or from the company where the training is conducted , you can report what was done to you. If the technical intern trainee contacts the organization (OTIT), you can file a report in the language of your country.

3. Pertaining to the implemented day and time of consultation in your native language

If you are a technical intern trainee , anyone can report or consult by phone, e-mail or letter. The phone call charge is zero yen.

Supported languages	Supported day and time	telephone numbers ※ After office hours, calls are handled by the answering machine	e-mails
Vietnam Language	Monday to Friday 11:00 am - 7:00 pm Saturday 9:00 am - 5:00 pm	0120-250-168	https://www.support.otit.go.jp/soudan/vi/
Chinese Language	Monday/ Wednesday/Friday 11:00 am - 7:00 pm	0120-250-169	https://www.support.otit.go.jp/soudan/cn/
Indonesian Language	Tuesday and Thursday 11:00 am - 7:00 pm Saturday 9:00 am - 5:00 pm	0120-250-192	https://www.support.otit.go.jp/soudan/id/
Tagalog Language	Tuesday and Thursday 11:00 am - 7:00 pm Saturday 9:00 am - 5:00 pm	0120-250-197	https://www.support.otit.go.jp/soudan/phi/
English Language	Tuesday and Thursday 11:00 am - 7:00 pm Saturday 9:00 am - 5:00 pm	0120-250-147	https://www.support.otit.go.jp/soudan/en/
Thai Language	Thursday 11:00 am - 7:00 pm Sunday 9:00 am - 5:00 pm	0120-250-198	https://www.support.otit.go.jp/soudan/th/
Cambodia Language	Thursday 11:00 am - 7:00 pm	0120-250-366	https://www.support.otit.go.jp/soudan/kh/
Myanmar Language	Tuesday 11:00am - 7:00 pm	0120-250-302	https://www.support.otit.go.jp/soudan/mm/

When mailing letters:

Organization for training Technically Skilled foreigners

Guidance and Assistance Department Assistance Section

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